

# GAMERS.BET REFUND POLICY

## 1. Deposit Refunds

User deposits are processed through regulated payment infrastructure and credited to the user's wallet balance.

Unused wallet balances may be withdrawn at any time, subject to identity verification, fraud screening, AML review, geolocation verification, and applicable processing timelines.

Deposits that have been committed to a competition entry fee are governed by the terms set forth below.

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## 2. Competition Entry Finality

Entry fees are committed only upon the user's affirmative confirmation to participate in a specific competition. Upon confirmation and match initiation, the entry fee is programmatically allocated to a dedicated, single-use event wallet for that competition and is considered final.

Entry fees are not refundable solely on the basis of gameplay performance, loss, or dissatisfaction with match outcome.

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## 3. Programmatic Refund Protection

Gamers.bet utilizes smart contract-based event wallets that enforce automated settlement and refund logic.

Entry fees are automatically returned to participants' wallets if:

- The game fails to transmit validated match results within a defined settlement window;
- The game session fails to complete due to technical disruption;
- The game environment experiences a material error preventing proper completion;
- Validated results do not include all participants who paid an entry fee;

- Any condition inhibits the transmission of complete and verifiable performance data required for settlement.

Settlement may occur only upon receipt of validated results that include all eligible participants.

If such validated results are not received within the defined settlement parameters, the event wallet automatically returns entry fees to the originating player wallets.

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## **4. Player Connectivity**

Players who experience connectivity issues, device malfunction, or interruption on their end during gameplay remain included in the official match results transmitted by the game environment.

Disconnection due to player-side issues does not invalidate a match if validated results are properly transmitted.

If a player-side issue prevents participation but the match otherwise completes and validated results are transmitted, entry fees are not refundable.

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## **5. No Commingling of Funds**

Each competition utilizes a dedicated, single-use event wallet.

Event wallets:

- Are isolated from other competitions;
- Do not commingle funds across matches;
- Are distributed in full upon settlement or refunded programmatically in the event of failed validation.

Player funds are allocated and distributed programmatically through dedicated event wallets. Gamers.bet does not exercise discretionary control over, or retain custody of, such funds.